

### INVESTORS COMPLAINTS DATA

Data for month ending: November-2025

| Sr. No. | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Average Resolution time^ (in days) |
|---------|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|------------------------------------|
| 1       | Directly from Investors       | NIL                                 | NIL                                  | NIL                                   | NIL   | NIL                                |
| 2       | SEBI (SCORES)                 | NIL                                 | NIL                                  | NIL                                   | NIL   | NIL                                |
| 3       | Stock Exchanges (if relevant) | NIL                                 | NIL                                  | NIL                                   | NIL   | NIL                                |
| 4       | Other Sources (if any)        | NIL                                 | NIL                                  | NIL                                   | NIL   | NIL                                |
|         | <b>Grand Total</b>            | <b>NIL</b>                          | <b>NIL</b>                           | <b>NIL</b>                            | <b>NIL</b>                                  | <b>NIL</b>                         |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month

### **Trend of monthly disposal of complaints for the Financial Year 2025-2026**

| Sr. No. | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|---------|--------------------|-------------------------------------|--------------------------------------|--|--|
| 1       | April-2025         | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 2       | May-2025           | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 3       | June-2025          | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 4       | July-2025          | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 5       | August-2025        | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 6       | September-2025     | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 7       | October-2025       | NIL                                 | NIL                                  | NIL                                    | NIL  |
| 8       | November-2025      | NIL                                 | NIL                                  | NIL                                    | NIL  |
|         | <b>Grand Total</b> | <b>NIL</b>                          | <b>NIL</b>                           | <b>NIL</b>                             | <b>NIL</b>                                   |

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month

### **Indorient Financial Services Limited**

SEBI Registered Merchant Banker | CIN U67190DL1993PLC052085 | SEBI Regn No. INM000012661

Corporate office: B/805, Rustomjee Central Park, Andheri Kurla Road, Chakala, Mumbai – 400093, Maharashtra, India

Registered office: Suite No. 2, Ground Floor, 23 Hanuman Road, Block No. 127, Connaught Place, New Delhi, 110 001, India

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**Trend of annual financial year (2025-2026) disposal of complaints -**

| Sr. No. | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|---------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1       | 2019-2020          | NIL                                | NIL                                 | NIL                                 | NIL                                       |
| 2       | 2020-2021          | NIL                                | NIL                                 | NIL                                 | NIL                                       |
| 3       | 2021-2022          | NIL                                | NIL                                 | NIL                                 | NIL                                       |
| 4       | 2022-2023          | NIL                                | NIL                                 | NIL                                 | NIL                                       |
| 5       | 2023-2024          | NIL                                | 01                                  | 01                                  | NIL                                       |
| 6       | 2024-2025          | NIL                                | NIL                                 | NIL                                 | NIL                                       |
| 7       | 2025-2026^         | NIL                                | NIL                                 | NIL                                 | NIL                                       |
|         | <b>Grand Total</b> | <b>NIL</b>                         | <b>01</b>                           | <b>01</b>                           | <b>NIL</b>                                |

\* Inclusive of complaints of previous year resolved in the current year

# Inclusive of complaints pending as on the last day of the year

^Till November-2026

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