

INVESTORS COMPLAINTS DATA

Data for month ending: April-2025

| Sr. No. | Received from | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Average Resolution time^ (in days) |
|---------|-------------------------------|--|---|--|--|---|
| 1 | Directly from Investors | NIL | NIL | NIL | NIL | NIL |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL |
| 3 | Stock Exchanges (if relevant) | NIL | NIL | NIL | NIL | NIL |
| 4 | Other Sources (if any) | NIL | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL | NIL |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month

Trend of monthly disposal of complaints for the Financial Year 2025-2026

| Sr. No. | Month | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|---------|-------------|--|---|---|---|
| 1 | April-2025 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month

Trend of annual financial year (2025-2026) disposal of complaints -

| Sr. No. | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|---------|-----------|--|--|--|---|
| 1 | 2019-2020 | NIL | NIL | NIL | NIL |
| 2 | 2020-2021 | NIL | NIL | NIL | NIL |
| 3 | 2021-2022 | NIL | NIL | NIL | NIL |
| 4 | 2022-2023 | NIL | NIL | NIL | NIL |



| | Grand Total | NIL | 01 | 01 | NIL |
|---|-------------|-----|-----|-----|-----|
| 7 | 2025-2026^ | NIL | NIL | NIL | NIL |
| 6 | 2024-2025 | NIL | NIL | NIL | NIL |
| 5 | 2023-2024 | NIL | 01 | 01 | NIL |

* Inclusive of complaints of previous year resolved in the current year

Inclusive of complaints pending as on the last day of the year

^Till April-2025

INDORIENT FINANCIAL SERVICES LIMITED

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